

CASE STUDY

Provincie Antwerpen

Industry:

Public Sector / Government Administration

Company Size:

2,000+ employees

Location:

Antwerp, Belgium

Privacy & Compliance Challenge:

Mapping processing operations and tracking privacy obligations efficiently

Website:

<https://www.provincieantwerpen.be/>



The challenge

As a public institution, Provincie Antwerpen processes a wide range of personal data under strict regulatory oversight. The DPO was tasked with mapping all processing operations, managing obligations, and keeping records up to date. Manual tracking and scattered documentation created unnecessary complexity. The goal was to simplify daily tasks, reduce risk, and increase transparency without adding administrative load.

The solution

Responsum was selected to serve as the central hub for privacy operations. The platform made it easier to document processing activities, assign responsibilities, and monitor compliance deadlines.

Obligations tied to legal bases, vendors, and risk assessments are now tracked automatically, helping the DPO maintain an accurate and up-to-date privacy register.

Real-world impact

By consolidating core privacy tasks into one tool, Provincie Antwerpen increased efficiency and reduced time spent on administrative upkeep. ***"Our main objective was to find a tool that could map our processing operations and track obligations,"*** says Katty Scholdis, DPO at Provincie Antwerpen.

"Fortunately, this tool brings together many more of the DPO's tasks, ultimately making their work easier."

With automated workflows and structured documentation, the team now works with more clarity and confidence across departments.

Overall experience

Responsum helped establish a clear and organized privacy framework within Provincie Antwerpen. ***"The platform simplifies the DPO's responsibilities and ensures obligations aren't overlooked,"*** says Scholdis. It also fosters collaboration by making privacy tasks transparent and easier to manage across the organization.

Why Responsum?

Provincie Antwerpen chose Responsum because of its:

- **Accurate mapping** of processing activities in one place
- **Obligation tracking** built into daily workflows
- **Centralized documentation** across departments
- **Automation** that reduces manual effort for DPOs

"Our main objective was to find a tool that could map our processing operations and track obligations, streamlining the DPO's responsibilities. Fortunately, this tool brings together many more of the DPO's tasks, ultimately making their work easier."



Katty Scholdis

DPO @ Provincie Antwerpen

Interested to learn more? Let's get in touch!

Or, try Responsum for free today and see how it can transform your data privacy management.

Try for free

Book a demo