

## CASE STUDY

# DPAS

**Industry:**

Data Protection Consultancy

**Company Size:**

30+ employees

**Location:**

Exeter, UK (Serving clients across the UK and EU)

**Privacy & Compliance Challenge:**

Managing internal compliance documentation and team training while advising external clients

**Website:**

<https://www.dataprivacyadvisory.com/>



## The challenge

DPAS supports a wide range of clients in meeting privacy and security obligations. Internally, they also needed to practice what they preach. Managing their own RoPA, vendor documentation, and security procedures across a consultancy team required structure, consistency, and control. With limited capacity, DPAS looked for a reliable platform to centralize compliance documents and provide ongoing staff awareness training.

## The solution

Responsum provided a secure and centralized environment for DPAS to manage its own compliance program. RoPA, policies, and vendor records were consolidated, eliminating fragmented documentation.

Integrated awareness training and phishing simulations were rolled out to keep the internal team informed and alert to evolving threats, all managed from the same platform.

## Real-world impact

Responsum helped DPAS align internal practices with the standards they deliver to clients. ***"As a data protection consultancy, having all our compliance documentation in one secure place is crucial, and Responsum makes it happen,"*** says Melanie Garnett, CEO at DPAS.

The phishing and training modules strengthened staff awareness and supported the company's internal security culture.

Responsum's intuitive layout and automation features saved valuable time and reduced manual work.

## Overall experience

Responsum supports DPAS both as a user and a trusted partner. ***"The platform is practical, secure, and fits the way we work,"*** Garnett says. For a privacy-first company like DPAS, Responsum delivers the structure and flexibility needed to stay compliant and confident.

## Why Responsum?

DPAS chose Responsum because of its:

- **Centralized documentation** in a secure environment
- **Built-in awareness training** and phishing simulations
- **Easy to use** and tailored for privacy teams
- **Supports internal and client-facing compliance needs**

***"As a data protection consultancy, having all our compliance documentation in one secure place is crucial, and Responsum makes it happen. The phishing modules and training are a great bonus."***



**Melanie Garnett**  
CEO @ DPAS

## Interested to learn more? Let's get in touch!

Or, try Responsum for free today and see how it can transform your data privacy management.

**Try for free**

**Book a demo**